



Reporting an Absence Using on the Phone

The Grande Prairie Public School Division is introducing an easy method for legal parents and guardians to report their child's absences using SchoolMessenger.

1. Call your school phone number or call the toll-free number at 1-844-352-4191
2. If you have students in different schools, you are able to report all student absences in the same phone call, although each student is reported separately.
3. Push "2" to report an absence and follow the prompts.
4. You will be prompted to enter your phone number. The system will then match your phone number to the students associated with that phone number in PowerSchool.
5. If the system is not finding your students, please contact your school to ensure the school has the correct information.
6. Follow the prompts to report your student's absence.
7. Stay on the line until you get the confirmation to ensure your student's absence has been reported.